

Send to:  
 Multi Option ADR Project - SMC 127  
 400 County Government Center  
 Redwood City, CA 94063

**San Mateo County Superior Court  
 Multi-Option Appropriate Dispute Resolution Project  
 FAMILY LAW ADR PROGRAM  
 EVALUATION BY PARTY**

Please submit evaluation by mail or fax within 10 days.  
 Telephone: (650) **261-5076** or 261-5075 Fax: (650) **261-5146**

**This confidential information is used to assess the program, to track quality, and to provide feedback to neutrals. Information may be aggregated for blind statistical reports to the Judicial Council, the Court and the community. We appreciate your cooperation.**

**Case name:**

**Case number:**

1. I am:  Petitioner  Respondent  Other \_\_\_\_\_

2. Process used in case:  Mediation  Binding Arbitration

3. Issues:  Custody/Visitation  Child Support  Spousal Support  
 Property  Other: \_\_\_\_\_

4. Please indicate if any issues in the case were resolved:  Fully  Partially  Not resolved

5. The session was held:  At Court  At Neutral's Office

Please rate the following (**NOTE "neutral" = mediator or arbitrator**):

I disagree

I agree

6. This process was fair to all parties.	1	2	3	4	5
7. This process allowed all to be heard.	1	2	3	4	5
8. This process offered a safe, secure setting.	1	2	3	4	5
9. The neutral did not unduly pressure me to reach agreement.	1	2	3	4	5
10. The neutral encouraged practical solutions.	1	2	3	4	5
11. The neutral understood key issues.	1	2	3	4	5
12. I would use this neutral again.	1	2	3	4	5
13. I would use the ADR program again.	1	2	3	4	5
14. The process decreased conflict between me and the other party.	1	2	3	4	5
15. The neutral helped improve communication during this process.	1	2	3	4	5
16. This process helped me to clarify or narrow the issues.	1	2	3	4	5
17. I was satisfied with the outcome of the ADR session.	1	2	3	4	5
18. I was prepared to discuss settlement.	1	2	3	4	5
19. The other party was prepared to discuss settlement.	1	2	3	4	5

**OTHER COMMENTS YOU'D LIKE TO SHARE:**

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THANK YOU!