

JUVENILE MEDIATION PROGRAM

Multi-Option ADR Project

Superior Court of San Mateo County

Juvenile Division

222 Paul Scannell Drive

San Mateo, CA 94402

Tel. (650) 261-5077 ; Fax. (650) 261-5058

Name (optional): _____

Case Reference #: _____

I would use mediation services again. No Yes

I would recommend mediation services. No Yes

Please rank the following: (Please Circle)	Strongly Disagree	Disagree	Somewhat Agree	Agree	Strongly Agree
Progress was made on my case.	1	2	3	4	5
I made as much progress as expected.	1	2	3	4	5
My case received timely attention.	1	2	3	4	5
Mediation staff/volunteers were professional.	1	2	3	4	5
Mediation services were fully explained.	1	2	3	4	5
Mediation staff/volunteers made efforts to assist me.	1	2	3	4	5
My overall experience was good.	1	2	3	4	5
The mediators were neutral.	1	2	3	4	5
The mediators were respectful.	1	2	3	4	5
I had opportunities to talk about my concerns.	1	2	3	4	5
I had opportunities to learn about the other party's concerns.	1	2	3	4	5
The mediation was valuable to me.	1	2	3	4	5

Other Comments:

