JUVENILE MEDIATION PROGRAM

Multi-Option ADR Project

Superior Court of San Mateo County
Juvenile Division
222 Paul Scannell Drive
San Mateo, CA 94402
Tel. (650) 261-5077

Name (optional): _____
Case Reference #: _____

I would use mediation services again.	No	Yes
I would recommend mediation services.	No	Yes

Please rank the following: **(Please Circle)**	**Strongly Disagree**	**Disagree**	**Somewhat Agree**	**Agree**	**Strongly Agree**
Progress was made on my case.	1	2	3	4	5
I made as much progress as expected.	1	2	3	4	5
My case received timely attention.	1	2	3	4	5
Mediation staff/volunteers were professional.	1	2	3	4	5
Mediation services were fully explained.	1	2	3	4	5
Mediation staff/volunteers made efforts to assist me.	1	2	3	4	5
My overall experience was good.	1	2	3	4	5
The mediators were neutral.	1	2	3	4	5
The mediators were respectful.	1	2	3	4	5
I had opportunities to talk about my concerns.	1	2	3	4	5
I had opportunities to learn about the other party's concerns.	1	2	3	4	5
The mediation was valuable to me.	1	2	3	4	5

Other Comments:

_____

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