



SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN MATEO  
CIVIL DEPARTMENT - JUDICIAL ARBITRATION  
400 COUNTY CENTER, SMC 127 AM  
REDWOOD CITY, CA 94063  
Website: [www.sanmateocourt.org/adr](http://www.sanmateocourt.org/adr)  
E-mail: [adr@sanmateocourt.org](mailto:adr@sanmateocourt.org)

## EVALUATION BY ARBITRATOR

Date:

Title:

Case Number:

Date of Award:

Arbitrator:

The following confidential information will be used to assess the impact on the court, to track the quality of the program and to provide feedback to the court. Other staff and trial judges do not see the specific evaluations.

Please return this evaluation form by email or by mail within 10 days of receipt.

We appreciate your time and cooperation.

On a scale of 1 to 5, 1 being the lowest and 5 being the highest level, please indicate your satisfaction by rating the following statements:

The attorney's/parties were prepared	1	2	3	4	5
This process was fair to all parties	1	2	3	4	5
This process allowed all to be heard	1	2	3	4	5

Additional comments:



SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN MATEO

CIVIL DEPARTMENT - JUDICIAL ARBITRATION

400 COUNTY CENTER, SMC 127 AM  
REDWOOD CITY, CA 94063

Website: [www.sanmateocourt.org/adr](http://www.sanmateocourt.org/adr)

E-mail: [adr@sanmateocourt.org](mailto:adr@sanmateocourt.org)

**EVALUATION BY ATTORNEYS / PARTIES**

Date:

Title:

Case Number:

Date of Award:

Arbitrator:

The following confidential information will be used to assess the impact on the court, to track the quality of the program and to provide feedback to the court. Other staff and trial judges do not see the specific evaluations.

Please return this evaluation form by email or by mail within 10 days of receipt.

We appreciate your time and cooperation.

On a scale of 1 to 5, 1 being the lowest and 5 being the highest level, please indicate your satisfaction by rating the following statements:

This process was fair to all parties	1	2	3	4	5
This process allowed all to be heard	1	2	3	4	5
The arbitrator was fair and impartial	1	2	3	4	5
The arbitrator understood key issues	1	2	3	4	5
I would use this arbitrator again	1	2	3	4	5
I would use judicial arbitration again	1	2	3	4	5

In this case, did the judicial arbitration process

\_\_\_\_\_ reduce costs                      \_\_\_\_\_ Increase costs

\_\_\_\_\_ reduce court time                \_\_\_\_\_ Increase court time

Additional comments: